

## Information concerning Firefox 52 and Danske Bank File Plugin

Mozilla has released a new version of the browser Firefox – version 52. The new version do not support third party plugins.

This means that Danske Bank File Plugin, a part of sending or retrieving files in Business Online is no longer usable in this, and future, versions of Mozilla Firefox.

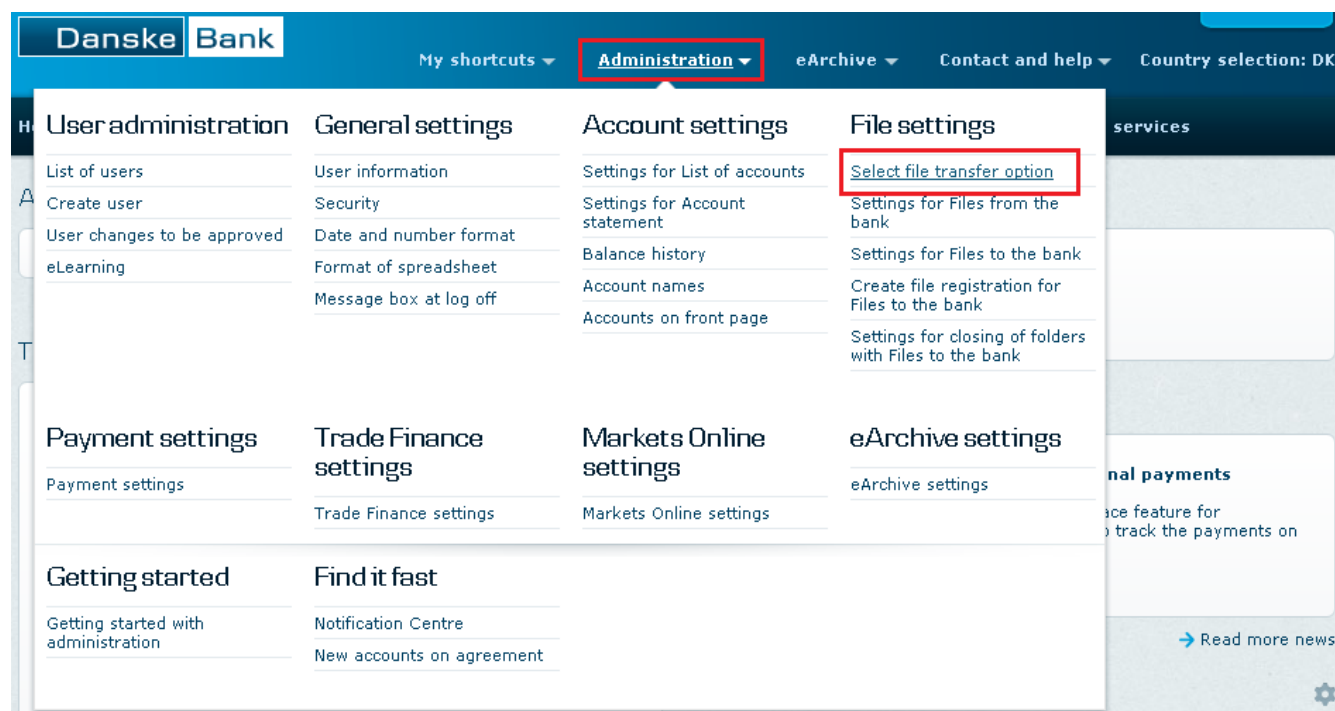
If you use Firefox 52 and need to send or retrieve files there are a few options::

1. Change to File Transfer Light in Business Online
2. Use another browser
3. Install Mozilla Firefox 'ESR' (Extended Support Release).

### 1. Change to File Transfer Light in Business Online.

You are able to change to File Transfer Light in Business Online – this method does not use the Danske Bank File Plugin, but will run directly in the browser.

Click "Administration" i the top menu and click "Select File Transfer Option" in the fourth column.



In the next picture you need to click "Select File Transfer Light" and then the "Save" button. Then you should be able to download files in Business Online again.

**Danske Bank** My shortcuts Administration eArchive Contact and help Country selection: DK

Home Accounts Payments Files Cards Collection Service Financing Markets Online Trade Finance Additional services

### File transfer option

Please note that File Transfer Classic is not supported by the browser that you are currently using.

→ I want to use File Transfer Classic, so I will change my browser  
→ I want to keep my browser, so I will use File Transfer Light

There are two options for transferring files to and from Danske Bank in Business Online: File Transfer Light and File Transfer Classic. In the boxes below, you can learn more about the options and select the option you would like to use.

#### File Transfer Classic

- Requires installation of Danske Bank File Plug-in
- Applicable in browsers that support plug-ins
- Files are downloaded to folders defined in Settings
- Several files can be downloaded at the same time
- Upload settings defined per file location

File Transfer Classic is selected

#### File Transfer Light

- No installation required
- Supported by all modern browsers
- Files are downloaded using browser settings
- Only one file can be downloaded at the same time
- Upload settings must be selected when files are sent

Select File Transfer Light

Save Cancel

## 2. Use another browser

Danske Bank File Plugin is still supported if you use Microsoft Internet Explorer.

## 3. Install Mozilla Firefox 'ESR' (Extended Support Release).

Mozilla has an alternative version of Firefox – called ESR (Extended Support Release). This version still supports third party plugins.

According to several medias on the Internet Mozilla plans to use Firefox ESR (and thereby support plugins) until May 2018.

Firefox ESR can be downloaded here: <https://www.mozilla.org/en-US/firefox/organizations/>

(**NOTICE:** Download of this Firefox version is not something Danske Bank support organisation can assist you in).